Learning Conversation Notes	
Name of Partner:	Date:
Kings Beach Family Resource Center	4/5/05
Number of Families with Children 0-5	Ages:
and Children 0-5 Served:	Advocacy (comprehensive and non-
Advocacy: (*comprehensive and *non-	comprehensive):
comprehensive): Families, 96. Children,	∠1: 24
128	Age 1:19
Advocacy: (Health Families, MediCal):	Age 2: 21
Families, 29. Children, 42	Age 3: 17
*Programs: (includes duplicates) Families,	Age 4: 23
24. Children, 31.	Age 5: 24
*Re: Program Number: some families	Advocacy (Health Families, MediCal):
involved in more than 1 program	∠1: 10
*Comprehensive Cases: Family	Age 1: 7
Advocates support families identify	Age 2: 8
strengths and needs, set goals, help	Age 3: 4
coordinate services. Smart Outcome	Age 4: 4
Forms used.	Age 5: 9
*Non-comprehensive Cases: Contacts	Programs: (some families involved in more
that do not require negation/coordination of	than 1 program)
services. No Placer Outcome Screen	∠1: 13
Forms used.	Age 1: 6
	Age 2: 2
	Age 3: 2
	Age 4: 0
	Age 5: 8
When Served:	Gender:
July 1, 2004-March 31, 2005	Advocacy (comprehensive and non-
	comprehensive): Total: 70 girls, 58 boys
	Advocacy (Health Families, MediCal): Total:
	29 girls, 13 boys
	Programs: 15 girls,15 boys
	Ethnicity:
	Advocacy (comprehensive and non-
	comprehensive): 10 Anglo, 118 Hispanic
	Advocacy (Health Families, MediCal): 0
	Anglo, 42 Hispanic
	Programs: 0 Anglo, 32 Hispanic

Conversation Participants: Alison Schwedner (KBFRC), Mike Romero (First 5), Don Ferretti (First 5), Tamara Lieberman (First 5), Susan Fernandez ((PCOE), Amy Gerick (KBFRC), Nancy Bagget (First 5), Kathleen McHugh (KB SRC), Yolanda Ortega (KBFRC), Maria Bernal (KBFRC), Cris Hennessey (KBFRC), Gail Tondettar (PCHHS), Bianca Di Giulio(KBFRC), Syliva Ambriz (KBFRC), Kim Bradley (Facilitator), Seana Doherty (Recorder)

Outcomes:

- Families with children 0-5 served by the Kings Beach Family Resource Center are raising healthy children
- A sustainability plan (including financials and social capital) will exist for the KBFRC

Performance Measures:

- Demographics
- Placer Outcomes Screening Form
- Stories and Pictures
- A FRC Board approved sustainability plan

What is this data telling us about achievement of outcomes?

Demographic information:

- -More boys where served, compared to the last learning conversation. Referrals coming from school district for boys with anger issues.
- -Numbers served higher this year due to more outreach and better tracking
- -Serving wide range of ages
- -Increase in serving males for non-comprehensive and comprehensive services (workers comp). Many of these males are fathers.
- -Primarily Hispanic families access Healthy Families Services (health insurance). Believe this is due to language issues. English speaking families are able to access Healthy Families/MediCal on their own, Hispanic families with-out English speaking or writing skills, need assistance applying for Healthy Families/MediCal coverage
- -Movie night captured high number of babies. Comment made that Movie Night is a good way for families with babies to get out. Movie nights reflect traditional Mexican culture.
- -Low number of Anglo's across the board for programs. Comment made that KBFRC needs to serve more than Hispanic community. KBFRC continues to work on outreaching the wider community.

Placer Outcome Screen Data:

- -Placer Outcome Screen data only reflects comprehensive cases.
- -Over-all kids are coming in high (4, 5)

Indicator # 17: Participating in a formal or informal support network for the family. 22 kids total. Most are doing pretty well. 7 kids really improved. 3 kids didn't show improvement.

Per 6 families with 7 children 0-5, who improved on indicator #17: Improvement in all other indicators except for indicators #1 and #6. #1(safety) decline because they realize what they don't know. #6 probably has to do with subjectivity of data collection around food and proper nutrition. Cultural differences can also contribute to difference in recording food and nutrition data.

Summary: Improvements seen in other areas when supports exist---reflects work of KBFRC.

Indicator #6 (*receiving nutritious foods*): 22 kids recorded. General statement, kids are scoring 3 or higher. 2 improved, 15 stayed the same, 5 declined.

Looking at 4 families with 5 children 0-5: 1 and 6 came up as issue areas for these kids (safety and food)

#6 decline story: woman is aware of services available but she is not accessing them. She is overwhelmed with a range of issues and this is keeping her from accessing services.

Challenging for the KBFRC to work with families that are not accessing services available to them...an on-going issue for Family Resource Center staff.

This could be a Culture of Poverty issue.

Adult Forms:

6 women in TFH Peri Natal Program: 18,19,20 indicators lowest—all have to do with economic stability/self-sufficiently. Scores improved as they accessed new resources and got support from other members in the group. Everyone started as a 2 and left as a 3

Big jump in #1 indicating improved sense of safety.

-Other cultures involved in programs: Chinese, Brazilian, Argentineans

What is this data telling us about achievement of outcomes? (Con't)

<u>Sustainability Plan:</u> Board developed a Fundraising Plan in November 2004, Board retreat set for May 2005 to merge current sustainability and fundraising plans into a comprehensive Sustainability plan, which will incorporate social and financial capital approach.

In what ways will we apply what we have learned from our data?

- -Look in to ways to track health insurance in order to better understand health insurance needs in the community (KBFRC staff to look into adding this question to In-take Form if appropriate)
- -Be more intentional in our outreach to Anglo community.
- -Look at nutrition indicator to make it less subjective so that scores are less varied
- -Make collection of information for Placer Outcome Screen more of a conversation rather than an interview—will help with gathering more -in-depth.
- -Per #1: How do we correlate families participating in support services in the community with what they do at home—helping with translating what they learn to the home.
- -Understanding Culture of Poverty will help understand why some clients are not accessing services. Staff to go to training on this subject.
- -Re: TFH Pare Natal Group: informal networks help people feel supported and other areas of life improve. Good model for sustainability---people forming their own social networks outside of the FRC.

Summary: Give people the formal networks they need and long-term informal networks will form. These networks, formal and informal, play a role in improving all of the indicators.

Other points that were made during the conversation:

Next Steps:

Next Learning Conversation: November, 2005